

KNOWLEDGE CENTRIC SOLUTIONS S.L. has the primary objective of achieving excellence in all its activities to become a benchmark in the sector of:

Design, development, implementation, and commercialization of software products.

KNOWLEDGE CENTRIC SOLUTIONS S.L. is committed to quality and delivering excellent services, recognizing the importance of integrating this essential factor into its operations while avoiding any negative impacts that may arise from the development of its activities.

•Therefore, the company establishes the following principles based on the UNE-EN-ISO 9001 standard:

•Compliance with customer requirements, consolidating the trust placed in the organization.

•Effective management and control of processes.

•Continuous improvement of services and customer care.

•Efficient assignment of functions and responsibilities.

•Awareness and motivation of the organization's personnel about the importance of implementing and developing a Quality Management System, continuously aiming to achieve KNOWLEDGE CENTRIC SOLUTIONS S.L.'s objectives.

•Compliance with applicable legal, regulatory, and other quality-related requirements to which the organization subscribes, as well as their continuous updating.

•Establishing continuous improvement in our Management System as the foundation of our activities.

•Setting objectives and goals focused on evaluating performance in Quality matters.

•Providing adequate training and information to employees so they can perform their activities with the highest possible quality.

•Ensuring the satisfaction of our clients and interested parties in all aspects related to the execution of our activities and their impact on society.

•Promoting consultation and participation of employees in matters related to the quality of the services provided.

•Guaranteeing the proper condition of facilities and appropriate equipment, ensuring they are in line with the company's activities, objectives, and goals.

•Encouraging the participation of all personnel in achieving our objectives and ensuring that the service aligns with the company's business, cultural, and social values.

As a result of this commitment by Management, the present Quality Policy is established.

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